

Argyll & Bute Health & Social Care Partnership

Community Services Committee

Agenda item:

Date of Meeting: August 2020

Title of Report: Argyll & Bute HSCP- National Health and Wellbeing Outcomes Performance Reporting Framework and Exception Reporting Arrangements

Presented by: Stephen Whiston Head of Strategic Planning and Performance

The Community Services Committee is asked to:

- Note the IJB HSCP performance report for quarter 3 and 4 for 2019/20.
- Note the impact of Covid19 on some of the IJB performance targets
- Note the resumption of services and revised performance targets in line with national four phase route map.
- Note the delay in the production of the IJB Annual Performance Report

1. Introduction

The National Health and Wellbeing Outcomes (NHWBO) provide a strategic framework for the planning and delivery of health and social care services. These suites of outcomes, together, focus on improving the experiences and quality of services for people using those services, carers and their families. These outcomes focus on improving how services are provided, as well as, the difference that integrated health and social care services should make, for individuals.

2 Executive Summary

Due to the Covid19 pandemic outbreak in March 2020, the Cabinet Secretary for Health and Social care placed services on an emergency only response status. As such all routine health and care services and standard performance reporting was suspended including the production of the IJB Annual Performance Report.

The Scottish Government in June detailed its 4 phase route map for resumption of services and this has also included the commencement of performance reporting.

The attached report was presented and approved at the IJB at its meeting on the 5th August 2020

3 Governance Implications

3.1 Financial Impact

There are a number of National Health & Wellbeing Outcome Indicators (NHWBOI's) which support the quality and financial performance of the HSCP including productivity, value for money and efficiency.

3.2 Staff Governance

A number of the National Health & Wellbeing Outcome Indicators (NHWBOI's) indicators under outcomes 9 are pertinent for staff governance purposes

3.3 Clinical Governance

A number of the National Health & Wellbeing Outcome Indicators (NHWBOI's) support the assurance of health and care governance and should be considered alongside that report

4 EQUALITY & DIVERSITY IMPLICATIONS

The National Health & Wellbeing Outcome Indicators (NHWBOI's) help provide an indication on progress in addressing health inequalities

5 GENERAL DATA PROTECTION PRINCIPLES COMPLIANCE

None

6 RISK ASSESSMENT

Ensuring timely and accurate performance information is essential to mitigate any risk to the IJB governance, performance management and accountability

7 PUBLIC & USER INVOLVEMENT & ENGAGEMENT

A number of the NHWBO indicators support user and patient experience/assessment of the HSCP services

8 Contribution to IJB Objectives

The Performance report is in line with the IJB objectives as detailed in its strategic plan.

Stephen Whiston
Head of Strategic Planning and Performance